

Housing Strategy

March 2008

Page 35

Contents

Section		Page no.
	Introduction	
1	Housing Strategy and the wider Strategic Context	
2	Context of Chester-le-Street	
3	Chester-le-Street as a Strategic Housing Authority	
4	Partnership Working	
5	Vision and Strategic Objectives	
6	Consultation Process	
7	Monitoring and Reviewing	

Introduction

Local Authorities have a statutory role to provide a strategic role in Housing. They have a duty to take an overview of housing across all tenures using planning powers and housing policy to deliver national, regional and local priorities.

The Communities and Local Government see Local Authorities as Community Leaders that are best placed to develop and drive forward Housing Strategies for their areas including stakeholders and partners in the process.

What is a Housing Strategy?

A Strategy should be an over-arching document that reviews all housing related issues, furthermore setting out its housing objectives and priorities for action. Included should be an analysis of the consultation from partners and stakeholders together with a clear action plan.

The Housing Strategy should:

- Set out in detail the local vision for housing and sustainable communities.
- Provide links between housing and other social, economic and environmental programmes within the Community Strategy.
- Translate the regional housing priorities into local priorities.
- Understand local priorities in terms of location, size and types of homes needed.

The Chester-le-Street District Housing Strategy will be consistent with national policy and designed along side the regional and sub-regional strategies. The Strategy will also meet the Authorities wider objectives as set out in the Corporate Plan and Sustainable Community Strategy.

The Housing Strategy will set out clear priorities for actions based on the current and projected future position and furthermore demonstrate the authority is taking into consideration the views of residents and partners.

Section 1 - Housing Strategy and the wider Strategic Context

Everyone in Chester-le-Street should have the opportunity of a decent home at a price they can afford. Housing is at the centre of any sustainable community and this Strategy will set the overall direction for improving the quality and choice of housing in the District. The Strategy will ensure the housing needs and aspirations of the District are identified and that resources are geared towards the objectives.

The key requirements of Sustainable Communities should be:

- A flourishing local economy to provide jobs and wealth.
- Strong leadership to respond positively to change.
- Effective engagement and participation with local people, groups and businesses.
- A safe and Healthy local environment.
- Good public transport and other transport infrastructure both within the community and also linking to other areas.
- Buildings that meet the needs over time.
- A well integrated mix of decent homes of different types and tenures
- Good quality local public services, including education and training opportunities.
- A diverse community.
- The right links to the wider regional and national community.

And components of a Sustainable Community include:

- Active, Inclusive and safe.
- Well run.
- Environmentally sensitive.
- Well designed and Built.
- Well connected.
- Thriving.
- Well served.
- Fair for everyone.

When reviewing the Strategy key consideration has been given to the national policy perspective along with regional priorities.

Government perspective

Housing Strategies should have:

- The knowledge of the dynamics and trends in the housing markets.
- The ability to assess existing and future housing needs and aspirations for the different types of Housing. Knowledge of the condition and popularity of housing in all tenures.
- Involved a range of stakeholders and partners in the development and implementation of the Strategy.
- Have an understanding of the skills and expertise of their stakeholders and partners.
- The ability to work with others by commissioning, funding and coordinating activities to implement the Strategy.
- Procedures to monitor and review the Strategy.

National Policies:

The **Sustainable Communities Plan** (February 2003) and the subsequent **'Homes For All' (Five Year Plan)** (January 2005) have sought to change housing quality and supply; encouraging wider home ownership, promoting mixed communities, encouraging greater choice for those renting property (including the introduction of choice based lettings by 2010) and promising greater support for the homeless. The Government believes everyone should have the opportunity of a decent home which they can afford within a sustainable mixed community. The Communities and Local Government document **Delivering Affordable Housing** sets out how the government can support local authorities and other key players in delivering more high quality affordable housing within mixed sustainable communities.

Kate Barkers Review of Social Housing analysed the problems with supply of Housing throughout England. The review recommended there should be an increase in the provision of social rented housing. It further suggested that continuing at the current rate of housebuilding is not a realistic option and that there is a need to accept increasing problems of homelessness, declining affordability and social division, decline in standards of public service delivery and increasing costs of doing business in the UK. The Review sets out a series of policy recommendations to address the lack of supply and responsiveness of housing.

The Government's response to Kate Barker's Review of Social Housing seeks to create sustainable communities. It also recognises that its not just

about housing estates but communities supported by infrastructure with the involvement of local communities.

The Government's housing policy aims to deliver:

- A step on the housing ladder for future generations of homeowners;
- Quality and choice for those who rent; and
- Mixed, sustainable communities

The recent report by Martin Cave **Every Tenant Matters: A review of social housing regulation** looks at current housing regulations and the shortcomings within them. The review identified three principal objectives for the regulation of social housing:

- To ensure continued provision of high quality social housing.
- To empower and protect tenants.
- To expand the availability of choice of provider at all levels in the provision of social housing.

It was acknowledged by Central Government that Local Government could not tackle these issues alone therefore in the Local Government White Paper 'Strong and Prosperous Communities' (October 2006) it was underlined the importance of local accountability and the control that empowered citizens should have in the governance of their neighbourhoods, towns and cities. It also stresses the role that partnerships play in the delivery of local services and indicates that local housing and homelessness strategies will become part of local community strategies in time. It also recognises that regional housing strategies must be built up from an analysis of sub regional housing markets.

Generally property within the private rented sector is much more likely to be in poor condition and in a state of disrepair. The **2004 Housing Act** has strengthened the control of management standards in the private rented sector and at the same time has brought in new standards for health and safety in the home. The provisions within the act include:

- The new Housing Health and Safety Rating System (HHSRS).
- Licensing of Houses in Multiple Occupation (HMOs).
- Changes in right to buy.
- Empty Homes Management.
- Accommodation needs for Gypsy and Travellers.

The Chartered Institute of Housing was then subsequently commissioned in April 2006 to examine the range of tools available to local authorities to assist them in working with the private sector. The **Way and Means: local authorities work with the private Sector was published** for use by council staff to be used when working with the private sector.

The document considers the government's priorities to:

- Make better use of the private rented sector
- Deliver decent homes within the private sector (PSA7)
- Tackling Anti-Social Behaviour

Further consideration has also been given to regional and sub regional policy to make the North East as a whole a more successful region. Key policies include:

The **Regional Housing Strategy** contains the North East Housing Board's (NEHB's) aims and priorities for all housing in the region. It provides a framework to encourage the development of housing solutions at regional, sub-regional and local levels. It seeks to influence private and public sector investment decisions and sets the strategic context within which housing providers can operate.

The four strategic objectives of the strategy are aimed at enabling and providing the best quality housing for the 21st century. The objectives are:

- rejuvenating housing stock and markets ;
- providing choice through a better mix of types of new homes;
- improving and maintaining existing homes; and
- meeting specific housing requirements within our communities.

The **Sub-Regional Housing Strategy** has been developed by the Durham Housing and Neighbourhoods Group and is the first housing strategy for the Durham sub-region. It describes the housing market in Durham and seeks to set out future strategic and service developments. It includes a set of costed priorities for 2008-11 to assist the North East Assembly allocate their funds.

Planning Policy Statement 3 (PPS3) Housing sets out the government's policy framework for delivering the governments housing objectives. It was developed in response to Kate Barkers review of housing supply. This policy is designed to achieve the governments proposed outcomes:

- High quality housing
- A mix of housing that is affordable
- Sufficient quantity of housing
- Housing developments in suitable locations with access to job and key services
- A flexible responsive supply of land

The CLG Public Service Agreement (PSA) 7 aims to make all homes with vulnerable households in the private sector decent by 2010. It was estimated that in 2001 there were 1.6 million (57%) vulnerable households living in decent accommodation in the private sector. The target is to increase this to 65% by 2010 and to 75% by 2020.

A vulnerable household is a household that receives one or more of a number of income-related or disability benefits i.e. income support, housing benefit, council tax benefit, attendance allowance.

Section 2 Context of Housing within Chester-le-Street

The following section highlights the current situation and the key trends which are currently affecting the housing market within the District. There are many variables to take into consideration when understanding the current context within the Chester-le-Street Housing market but in order to keep the process useful and informative to the reader a selection of those key variables have been included in the chapter below. The reader should be aware that the housing market is dynamic and therefore continually changing so whilst the most up-to-date information has been used in this section changes to certain market variables can take place very quickly which can have a positive or negative effect on other variables (e.g. an interest rate decrease may increase levels of demand) and this might render some of the enclosed information obsolete at an earlier date than expected.

Brief history of housing the Chester-le-Street District

Whilst the history of Chester-le-Street dates back to the Roman era it would be the discovery of "coal" in the early 18th century that would have the most effect on the landscape of the District. Nearly every outlying town and village boasted a colliery of some description and the continuing need to attract many workers from other parts of the UK and beyond required the mining companies to build housing and infrastructure such as shops, schools and community buildings for the local community. Many of these houses and the accompanying infrastructure were purpose built for the mining community by the owners of the colliery and planning and design was less important than the increase in supply. As 19% of housing stock dates back to before 1919 it is envisaged there are still a number of these early properties remaining within the District.

In the early part of the 20th Century Council housing was being introduced to many parts of the District and developments would continue to expand over the coming decades especially after the second world war.

During the early to mid 1960's many of the collieries were either taken over by the National Coal Board or closed and some communities faced the challenge of diversifying to cope with the consequence of these closures. Whilst many properties would continue to fulfil the accommodation needs of the community in the short term the diversification would bring new wealth to the area and more people were beginning to consider home ownership. In 1985 the Government provided tenants with the opportunity to purchase their properties under the "Right to Buy" scheme which proved very popular with tenants over this period. Present day figures reveal that over half of all the Council stock has now been transferred to owner occupation. Housing developments continue up to the present day which benefit both the residents of this District and attracts inward migration from people in other areas who see the District as a "location of choice" due to its rural setting and convenient access to the A1M motorway and the East Coat mainline.

Housing Stock in District

Before looking at the current trends which could affect the housing market in the near future it is necessary to understand the make-up of the current housing stock within the Chester-le-Street District.

Chester-le-Street District's housing stock has grown very slowly over the last six years since 2001. Table 2.1 below indicates that a significant amount of new housing was introduced to the District between 2001 and 2002 but due to a number of regeneration schemes taking place in areas such as Pelton Fell and Sacriston a percentage of old stock has been demolished therefore having a temporary effect of reducing housing stock within the District. Stock is expected to soon reach levels seen in 2002 as new housing is currently being built on these sites to replace these demolished properties. There are also a number of other developments currently taking place within the District.

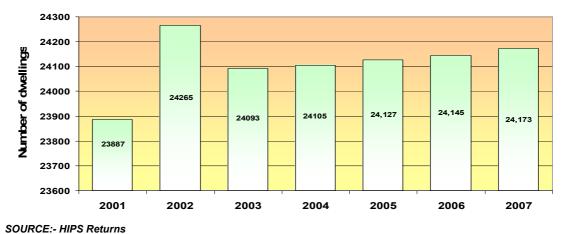


TABLE 2.1

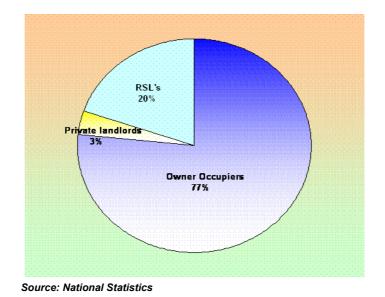
<u>Ownership</u>

At 77% the District has one of the highest owner occupier rates in the whole of County Durham (See Table 2.2 below) and whilst new build properties introduced to the District have contributed to the major share of private ownership the successful "Right to buy" and more recently "Right to Acquire" schemes operated by the Registered Social Landlords (RSL's) continue to attract tenants into the private sector through the purchase of their homes.

A total of nine RSL's now own and operate 20% of all properties owned throughout the District. This figure has increased from only 2% last year following the successful transfer of the Council's housing stock to Cestria Community Housing Association in February 2008.

Private Landlords make up the final 3% but a warning rider must be placed on this figure supplied from census data in 2001. Identifying both new and existing Private Landlords continues to be a challenge to local authorities as unlike new builds, there is no mandatory registration mechanism which exists to monitor landlord developments and investments.

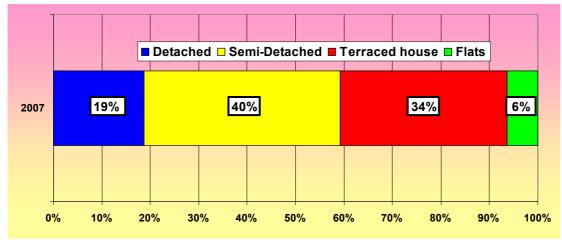
TABLE 2.2



Dwelling stock by type

The North East of England has traditionally been associated with a large number of terraced properties which assisted the mining community during the late 19th/early 20th century. Whilst the history of the District should indicate a dominance of terraced housing it actually has the second lowest number of properties of this type within County Durham. Semi-detached properties are actually the most common tenure type driven by the large number of semi-detached council houses constructed after the war and more recently new build housing schemes in later years (See Table 2.3).



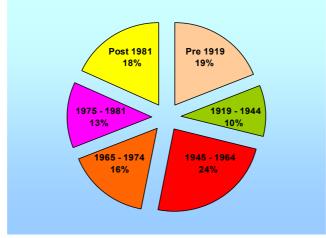


Source: National Statistics

Age of Stock

The age of the stock is very well spread out over the six periods as indicated in Table 2.4 below and there is no particular period which dominates indicating the gradual expansion of housing development within the District.

TABLE 2.4



Source: National Statistics

Condition of Housing

The "Decent Homes Standard" was introduced by the Government in the early part of this century to highlight the minimum standards which a property should meet in order for it to be habitable and it set targets for both private and public owned properties to be made decent by 2010. Within the decent homes standard is a "fitness standard" which was introduced to make sure that those properties in the poorest condition were identified and rectified as soon as possible.

In 2003 Chester-le-Street District Council commissioned David Adamson and Partners to carry out a Private Stock Condition Survey on 1700 households (9% of all dwellings in the District) and 2297 homes failed the Decent Homes Standards with 983 dwellings failing the Fitness Standard (317 of these properties were classified as unfit to live in)

In June 2006 the Government replaced the *Fitness Standard* with the *Housing, Health and Safety Rating System (HHSRS version 2)* which is a more thorough investigation based 29 hazard ratings which are given a "Category 1" or "Category 2" rating. Category 1 hazards are the most dangerous and Chester-le-Street District Council has a duty to address these issues. The survey has recently been updated (see table 2.5 below) and non-decent properties have increased to 3352 homes or 17% of all private sector stock (an increase of 1055 properties on 2003) but more worryingly there are 2158 dwellings which contain a category 1 hazard and the estimated cost for the Council to address these hazards is estimated at £8.357m (based on £3873 per property).

A further 2010 properties have been identified by Cestria Community Housing Association as being non decent within the Social Housing Sector and a five year modernisation programme will begin in 2008 to address this issue. Table 2.5 highlights levels of non-decency within the District.

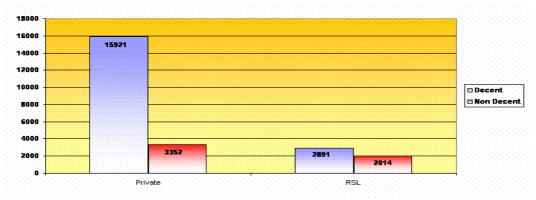


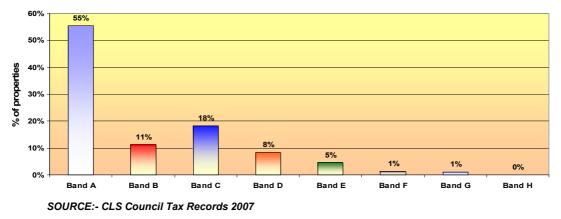
TABLE 2.5

Chester-le-Street Private Stock Condition Survey 2008

Council Tax bandings

Over 55% of all properties were banded in the "A" group when Council Tax was assessed in 1991 (See Table 2.6). This banding rated properties at a value of \pounds 40,000 at the time of the assessment indicating a significantly large level of low value properties in the area. The table also illustrates the small number of bandings in the later groups such as Band F and G i.e. properties worth \pounds 120,000 or above at this time therefore showing the small number of executive housing offerings within the District.

TABLE 2.6



Chester-le-Street House Prices

Chester-le-Street has some of the highest prices in the County Durham region due to it being a location of choice for many residents who commute to work in the Tyne and Wear and Durham regions.



TABLE 2.7

An analysis of local Estate agents average asking prices in January (see Table 2.7) reveals that there are no properties in the District which average is under one hundred thousand pounds. Prices do vary by settlement for example Terrace housing in Chester-le-Street is about average for the District but buyers will pay much higher prices for Semi-detached and Detached houses including bungalows. Properties in Ouston, Great Lumley and Woodstone Village all fetch high prices on the open market. Sacriston and Pelton tend to offer similar types of tenure at more affordable prices

Chester-le-Street Rental Prices

A comparison of open market Rental prices (See Table 2.8) was carried out in January and like house prices they also vary depending on tenure type, location and rental offer. Rental prices are seen to be more affordable than the monthly fee a person/household would pay back on a mortgage and it is becoming the first choice for first time buyers who are unable to enter the property market.



TABLE 2.8

Current Demographics trends within the Chester-le-Street District

Brief deprivation profile of Chester-le-Street

Chester-le-Street is not as deprived as other areas within the North East and beyond. Out of 354 authorities Chester-le-Street is ranked 140 and it only contains one super-output area in the top 10% of deprivation. The average gross weekly pay for an individual within the District currently stands at £338.20 per week or £17,586 p.a. (NOMIS DEC 2006). The average wage is well below the current house prices in the District and this explains why affordability is such an issue in the District. Unemployment based on Job Seeker Allowance claimants for the area currently stands at 5% (DWP – Nov 2006) and 12% of people are not in good health (National Statistics). Many wards have over 50% of working adults with low or no qualifications but Crime is much lower than some other areas

Population

Population is one of the key drivers considered in this housing strategy to determine the level of supply and demand. Population is normally determined by the "natural rate of change" in the District i.e. the number of births minus the number of deaths, inward and outward migration is also considered as well as any international migrants who chose the District as a place to live. The future population of Chester-le-Street is a key consideration.

The population of Chester-le-Street currently stands at 53,200 people (*National Statistics Mid Year 2006*). Over 17,000 people live in the five wards which make up Chester-le-Street itself whilst the populations of outlying wards such as Pelton, Sacriston, and Lumley all exceed 4,500 residents (See Table 2.9).

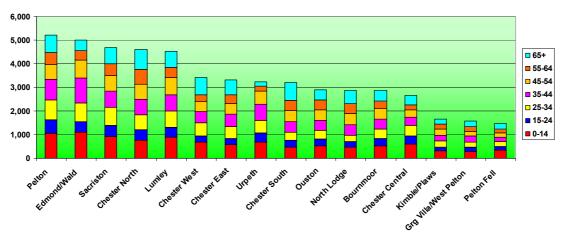


TABLE 2.9

Source: National Statistics Mid Year 2006

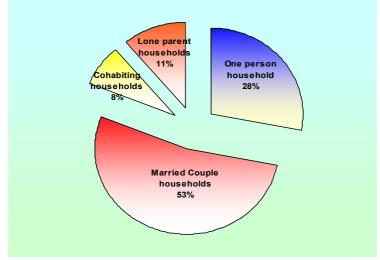


Age and family composition also plays a significant role when determining the type of housing an individual or family requires at different stages of the life cycle. Table 2.9 highlights the variance in age groups between different wards. Significant variances include higher levels of 0-14 year olds living in Pelton, Chester Central, Edmondsley, Pelton Fell, Sacriston and Urpeth. At the other end of the age scale there is an over-average number of people aged 65 and above living in all of the Chester-le-Street wards (excluding Chester Central). The variances therefore indicate the possible demand for more family type properties in some areas and the introduction of more appropriate and suitable accommodation for an ageing population in other wards.

Family Composition

Whilst the population of the District is not growing significantly there are a number of changes occurring with the family composition (see Table 2.10) and this can directly affect housing supply. Whilst there is still a significant number of married households living within the District there is a growing trend towards an increase in single person households as live expectancy levels improve resulting in the slowdown in the turnover of housing stock. A second trend is the increase in Lone Parent families through separation and divorce, in this instance pressure is placed on housing because when a couple split up they will now be living in two separate properties.

TABLE 2.10



Source: National Statistics Mid Year 2006

Household Size

It is important to match Household size against the available stock within the District to understand if any overcrowding issued could be identified. It is known that there are 53,200 people living in the areas and that there are currently 24,178 houses in the District. An average of 1,000 houses are for sale at any time within the District and many are unoccupied, 28% of the stock is also owned or rented by one-person households (6770 houses/6770 people) so it can be assumed that the remaining 46430 people live in 16408 houses within the District making an average household size of "three" people.

Inward and Outward Migration

A additional pressure which can affect the supply of housing stock is a term called "Migration". A study commissioned by Newcastle University titled the CURDS report (Centre for Urban and Regional Development Studies) monitored the movements of households throughout the North East and beyond when they moved home. It was discovered that this District is a very popular choice with people from Gateshead, Derwentside and Tynedale and as a local authority we must now understand why this is a location of choice for people from these areas. The report also highlighted the number of households which left the District in this instance they tended to move to other Districts within County Durham. Again as an authority we must understand the trends behind these conclusions. The report concludes that the number of people who have moved into and left the District are very similar.

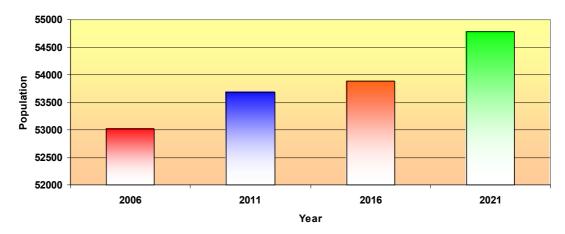
International Migration

International migrants can place a heavy strain on the housing supply with any local Authority but in this instance foreign migrants do not see the District as a location of choice as these groups prefer living in the Tyne and Wear area where local services are more tailored to their needs.

Future Population Projections

According to figures supplied from Durham County Council the population of the District is expected to grow by 3% by 2021 to a population of 54,785 (see Table 2.11).





Durham County Council February 2008

The increase is due to an increased population within the 65+ age group. This group currently make up 17% of the Districts population but by 2021 this will rise to 24%.

A potted history to National and Regional Housing Trends 2002 - 2008

2002 - 2006

The growth in house prices begun in 2002 when interest rates were low and there was a good period of economic growth. The demand for all types of properties increased dramatically in a very short space of time fuelled primarily through changes in family composition, migration and property investment. Between 2002 to 2005 some properties in the UK had doubled or even trebled in price. From 2005 prices began rising more slowly (*Nationwide Building Society 2006*) as the price of properties became more challenging to the likes of first-time buyers.

2007

At the beginning of 2007 an average house price in the UK stood at £198K and there was evidence to suggest that people were finding it difficult to repay mortgages with one third of homeowners at risk. Ratios of mortgage to income continues to exceed the "3 times salary" requirements and the Council for Mortgage lenders were announcing record borrowing rates on a month by month basis.

Higher interest rates were introduced in March to slow the property boom but it was soon recognised that only a downturn in the economy would see house price falls and Charities soon began to call on the Government to help first time buyers.

May and June saw a continued rise in repossessions and some experts believed that a few house prices were thirteen times higher that the equivalent salaries. The "buy to let" market was also recognised as restricting first-time buyers as they both competed to purchase properties at the lower end of the market.

In August properties prices continued to rise as did mortgage lending but applications from first time buyers were beginning to fall with the rise in interest rates.

London house prices continued to grow in September but it was also recognised that a crisis was looming in other parts of the UK as mortgage rejections climbed 60% indicating that the UK was heading for a crash.

An interest rate cut was introduced in November to combat falling sales in the property market as house prices tumbled at its fastest rate since 1995 and this continued into December. Problems with the American economy had a knock-on effect in the UK and higher borrowing costs were introduced following the recent collapse of the Northern Rock Building Society and the problems other financial institutions were having.

2008

The year began with a slight rise in prices for London. People with mortgages were finding that some banks and building societies were not passing on baserate cuts to customers. The limited demand for new build properties forced the building industry to scale back projects and lay off workers and the RICS recorded the worst decline in house prices since the 1990's. The Bank of England warned that they could not reduce Interest Rates any further as the UK economy was experiencing high price rises in fuel and food.

Prices fell for the fifth month in February and building projects continued to be scaled back with the CML reporting that applications and acceptances of new mortgages was one of the lowest on record.

Present situation

There is currently a period of uncertainty to the direction of the housing market. Borrowing is high and many people are finding it difficult to obtain finance, interest rates are high and house prices have still not fallen to levels that firsttime buyers can access, builders are now reluctant to continue building for the limited return on their investment and they are either scaling back production or postponing new projects. The media are predicting that the UK is facing a period of economic instability with job losses and whilst assumptions can be made it is still uncertain how this will actually affect the property market in the near future.

Housing Need within Chester-le-Street

The recommended measure to assess the housing "need" for a Local Authority is to analyse the trends occurring within the current "housing register". Chester le-Street District Council's housing register currently has 2172 household on the waiting list.

Reasons for moving

Most applicants provided reasons as to why they want to move into social rented properties. Table 2.12 highlights the top five reasons

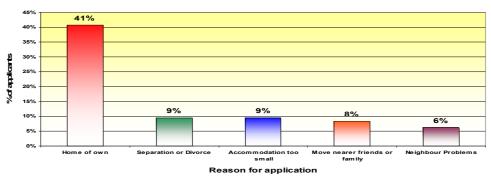


TABLE 2.12

It is interesting that we know first times buyers are struggling to enter the property ladder due to house prices and this is reflected in 48% of people who are aspiring to a "home of their own". It has also been identified that changes to family composition is putting pressure on the housing market within the District and this is backed up by 9% of applicants who want a house following separation or divorce. Overcrowding is another issue to address as people require larger properties. Location is one of the key decision-making factors when looking at properties and this will be tackled in a separate table below. Neighbour Problems indicate levels of possible crime and Anti-social behaviour.

Location of Choice

Applicants are given the opportunity to choose locations which suit their needs. Whilst this system is not foolproof (as it indicates where most of the available social housing is located and some potential tenants may choose areas where they stand a better chance of obtaining a property than where they necessarily would like to live) it is still an acceptable method of analysis as seen in Table 2.13.

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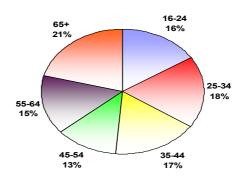
Ward	Total	% of total
Chester West	3916	18%
Pelton	2487	12%
Sacriston	2349	11%
Chester Central	1872	9%
Chester North	1505	7%
Great Lumley	1370	6%
Pelton Fell	1256	6%
Kimblesworth & Plawesworth	1139	5%
Ouston	1091	5%
Chester South	621	3%
Urpeth	573	3%
Edmondsley & Waldridge	565	3%
West Pelton	556	3%
Bournmoor	514	2%
Grange Villa & West Pelton	484	2%
Chester East	391	2%

There is clear demand for all ward areas throughout District. Whilst it is no surprise that bigger settlements such as Chester-le-Street, Pelton, Sacriston and Great Lumley feature highly it is the demand in smaller settlements of Kimblesworth and Plawsworth and Ouston that are more interesting. In Ouston for example social housing is less common but applicants are high and people are still prepare to wait indicating a choice of location rather than immediate supply.

Age Group demographics

In order to understand those age groups most in need it is necessary to look at the age groups stated in the register as indicated in Table 2.14 below.

TABLE 2.14

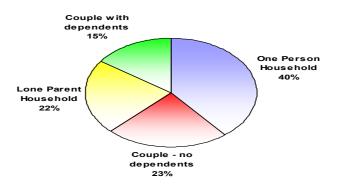


Whilst there is an over-average number of people aged 65+ waiting for properties many applicants will also be transferring between properties. The younger age groups are the more important from a trend perspective and as this is clearly spread between different age groups it highlights the need for properties of all age groups in the District.

Household Composition

Table 2.15 illustrates the type of individual(s) who are applying for properties within the District.

TABLE 2.15



One person households make up the majority of applicants. Whilst this age group in the past has been made up of older residents there is now a considerable number of 16-35 year olds which make up this group backing up the increasing trend towards more single people living alone. Lone parent households and couples with dependents tend to be aged between 25 to 44 years old.

Tenure Type(s) required

The type of tenure indicates the properties in demand throughout the District.

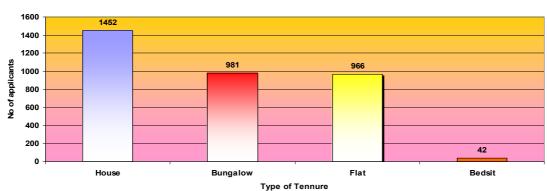


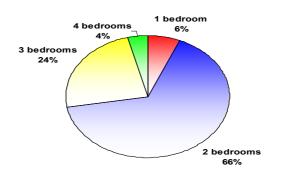
TABLE 2.16

Table 2.16 shows demand for houses is very popular with all of the younger age bands between 16 to 44 years old whilst Bungalows are preferred by the 55+ age groups. Flats and bedsits are in the most demand by single 16 to 25 year olds.

Number of bedrooms

The number of bedrooms helps to determine the type of tenure required

TABLE 2.17



It can clearly be seen by Table 2.17 that one third of demand is for 2 bedroom accommodation. A further quarter is for 3 bedroom houses. There is very limited demand for 1 and 4 bedroom houses and flats.

Section 3 – Chester-le-Street as a Strategic Authority

The aim of this section is to demonstrate how the Housing Strategy feeds into other Strategies, policies and plans. Furthermore how other Strategies and policies are required to assist in delivering the objectives within the Housing Strategy.

The Sustainable Community Strategy sits at the heart of all the Councils Strategies (see diagram 1). All other Strategies together with the Housing Strategy feed into one another therefore the Housing Strategy cannot be seen or delivered in isolation.

Sustainable Community Strategy

The Sustainable Community Strategy seeks to "promote sustainable communities through better quality and access to housing"

The Strategy sets out a framework for action by the public, private and voluntary sectors and local communities working together. The aim is to improve the quality of life for residents and visitors to Chester-le-Street District by creating sustainable cohesive and inclusive communities.

Building Communities is the core theme of the Strategy with the following being the four aspects to the vision:

- A Strong and diverse economic base
- Inclusive Communities
- Excellent communication networks
- An attractive and protected environment

The following are brief summaries of the various strategies adopted by the Council. The summary is intended to show how they all fit in with the Sustainable Community Strategy and how all the strategies fir together.

Regeneration Strategy

The first Regeneration Strategy for Chester-le-Street was published in 2007. The Strategy covers all aspects of regeneration: economic, social and physical therefore links well into the Housing Strategy.

Objective 3 of the Strategy aims to contribute to delivering sustainable communities through better quality and access to housing in the neighbourhoods and also making the district a better place to live. In addition, the strategy will also assist in the delivery of community engagement and that there is greater opportunity for participation.

Homeless Strategy

A new Homelessness Strategy has been published this year, the first being developed in 2003 as a requirement of the Homelessness Act 2002.

The main objectives of the Homelessness Strategy are:

- Preventing homelessness and repeat homelessness in the district
- Reducing the number of households in temporary accommodation
- Improving Support Services for homeless households
- Implementing service improvements
- Raise Homeless Policy issues with Central Government

Crime and Disorder Strategy

The council and its partners agreed a crime and disorder strategy in 2005 with the main aim to further reduce crime and disorder making the Chester-le-Street District a better and safer place to live, work and visit.

The priorities of the Crime and disorder strategy are:

- To reduce total crime
- To increase public reassurance and tackle anti-social behaviour
- To tackle drugs, substance and alcohol misuse to reduce the harm they cause
- To tackle Domestic Violence
- To tackle hate crime

Supporting People Strategy

The Supporting People Strategy has been published in June 2007 following consultation from November 2005. This consultation included over 600 written responses from people using the service. Key messages were received and have been drawn together in the Strategy "Supporting Independence: Next Steps in our Supporting People Strategy". The Strategy will focus on:

- Keeping Service Users at the heart of the programme
- Building on already successful partnerships
- Delivering effectively
- Working towards better efficiency

The supporting people programme provides the means that the most vulnerable people receive help and support to live independently. Furthermore it enables vulnerable people to participate fully in the social and economic life of their communities. By assisting people to live independently it helps to reduce homelessness, rough sleeping and anti social behaviour, helping the most vulnerable and socially excluded groups.

Anti-Poverty Strategy

The vision of the Anti-Poverty Strategy for Chester-le-street is:

'To ensure that the whole of the District benefits from wealth creation and to work with our partners, stakeholders and other organisations to provide a staircase out of poverty'

The objectives of the Strategy are to:

- Address health inequalities
- Maximise incomes
- Work with partners to promote the opportunities for training and education
- Work with partners to promote economic growth within the district
- Ensure the less affluent or disadvantaged are not excluded from initiatives to address anti-social behaviour
- Work with partners to promote culture and leisure activities

Corporate Plan

The Corporate plan sets the vision and framework for which the Housing Strategy links:

The seven priorities are:

- Customer Excellence improving customer care and improving access to services.
- Working in partnership to achieve the Community Strategy continue work with partners within the LSP to deliver the actions within the sustainable community strategy.
- Meeting the decent Homes Standard bring our homes up to the decent homes standard by 2010.
- Regenerating the District working with stakeholders and partners to deliver the Regeneration Strategy.
- Neighbourhood Management working with the community to improve the quality of public services, engaging people in local democracy and as a result helping to create an improved environment and sustainable communities.
- New ways of working in Leisure- consider options for delivery of the councils leisure services
- Maximising Efficiencies find new ways of working within all services by working in collaboration with others to achieve economies of scale and better service delivery

Local Plan and Policies

The following are local plans and policies adopted by the Council and similar to that of the Strategies which feed into the Housing Strategy to assist in delivering the key objectives

Planning Policy and Local District Plan

The planning system in Local Authorities can ensure that new homes are provided in the right places at the right times. Local Authorities must be aware of the needs of the housing markets and take into consideration issues such as Homelessness, Affordable Housing and the aging population.

Planning Policy Statement 3 (PPS3) states that "everyone should have the opportunity of living in a decent home which they can afford". Furthermore, it seeks to achieve mixed communities stating local authorities should have a detailed understanding of the types of housing that is required to meets the needs of the community. The local plan should look to identify suitable sites for development of a 15 year period the first 5 years focussing on sites which are readily available

Equalities and Diversity Plan

Chester-le-street District Council is committed to promote Equalities and Diversity in both service delivery and employment.

A range of service is provided by the Council and the communities we serve are many and diverse. The same levels of service may not meet every ones needs therefore we must ensure our services meet the needs of all communities and groups.

Chester-le-Street District Council is committed to ensuring that all citizens in the District, its staff and all those associated with the Council receive fair and appropriate services and treatment, irrespective of their nationality, ethnicity, race, sex, marital status, disability, religion or belief, sexual orientation, age or other social factor.

<u>LAA</u>

Local Area Agreements are part of the Government's ten year strategy to build a better relationship between central and local government. They are three year agreements that set out the priorities for a local area.

The County Durham Local Area Agreement (LAA) brings together partners from all sectors within County Durham (including Local Government, the Police, the Primary Care Trust and the voluntary and community sector) to examine and identify areas of major change that will most benefit local communities. The LAA is based around the four key themes of:

- Children and Young People to improve the quality of life of Children and young people and raise their profile in our communities.
- Safer and Stronger Communities to make our communities safer for everyone as well as making places more attractive so people can feel proud about where they live.
- Healthier Communities and Older People to improve the quality of life and well being of our most vulnerable residents and address inequalities that exist.
- Economic Development and Enterprise to improve the quality of life of all our communities by encouraging and supporting business activity.

Local Strategic Partnerships play a key role in the delivery of the Local Area Agreement.

Powers within the Housing Act 2004

The Housing Act 2004 is a key piece of legislation for local authorities giving them additional powers to protect the most vulnerable groups in society and also helping to create a better and fairer housing market.

This act gives local authorities the powers to deal with poor conditions in the private sector. Furthermore it strengthens the government's requirements to meet the decent homes standard and creating sustainable communities.

The Housing Health and Safety Rating System (HHSRS)

The HHSRS assesses 29 broad categories of housing hazard and provides a rating for each hazard. The rating is based on the risk to the occupant therefore making any residential properties a safe and healthy environment. The hazards are summarised as:

- Dampness, excess cold/heat
- Pollutants e.g. Asbestos, carbon monoxide
- Lack of space, security, lighting or excessive noise
- Poor hygiene, sanitation, water supply
- Accidents-falls, electric shocks, fires, burns and scalds
- Collisions, explosions, structural collapse

The council will approach the Landlord informally however we do not have powers to move to formal action if the Landlord does not co-operate.

Empty Dwellings

The Empty property strategy is to be developed by the Council in July 2008. The empty homes strategy should identify:

- The local and regional priorities
- Where resources should be targeted
- Action Plan to implement solutions
- Publicity for the strategy and approach

Ensuring that empty homes become occupied can result in improved environmental and social conditions and a reduction in the level of crime, antisocial behaviour often associated with empty, derelict properties and the surrounding neighbourhoods.

Disabled Facility Grants (DFG) are a mandatory grant made available by the council to owner occupiers to help fund adaptations to properties to ensure disabled people live as comfortably and as independently as possible in their homes.

Disabled Facilities Grants are awarded for essential adaptations to give a disabled person better freedom of movement around the house. This work includes:

- Widening doors or installing ramps.
- Providing a specially adapted room in which it is safe to leave a disabled person unattended.
- Installing a stair lift so there is better access to a bathroom, kitchen, or bedroom.
- Installing a downstairs bathroom.
- Improving or installing a heating system which is suitable for the disabled person.
- Adapting heating or lighting controls so that they are easier to use by a disabled person.

Recent Studies

In order to inform the Regional, Sub-regional and local Housing Strategies various studies have been carried out. The following is a summary of such studies

Gypsy & Traveller Study

Durham Housing and Neighbourhoods Group commissioned consultants to carry out a survey of the services around Gypsy and Travellers in County Durham. This report was published in July 2007. The survey was to include:

- The type of accommodation needed
- The demand for permanent sites
- The demand for alternative housing options
- The need for the expansion and/or improvement of existing sites
- The need for transit sites to meet seasonal, commercial and irregular demand
- The geographical gaps in provision
- The affordability of existing and proposed accommodation options

The following were recommendations highlighted in the report:

- A minimum of a further 3 to 5 small pitches are required although more work needs to be done to identify where these are needed.
- Urgent refurbishment of existing sites.
- A need for stop-over sites in certain areas
- A County Task Group to co-ordinate a response to the needs highlighted in the study
- The need for housing related support services
- The need for training among a number of agencies

Housing needs survey

Government guidance in Circular 6/98 and the Good Practice Guidance for Local Housing Needs Assessment requires that local authorities have a robust and up to date assessment of the housing needs in their area. These are required for the support of the Housing Strategy and bids for resources and Local Plan for affordable housing provision. In 2002 Chester-le-Street District Council commissioned consultants to undertake a comprehensive housing needs survey within the district. This was subsequently updated in 2004. The key issues from this were:

Chester-le-Street Housing Market, costs and income

- The house price inflation increase for the District over the last three years is 71.1%.
- The entry level stock, (terraced houses) has increased by 104.9% and average terraced house prices have increased by 43.7% alone in the last 12 months to September 2004.
- In terms of the entry level stock, terraced houses are assessed to be the main access property for first time buyers, due to sales levels being almost half of all sales in the District and the average price at £86,195, significantly lower than semi-detached stock.

- The sales levels of terraced and flat / maisonette properties in 2004, 40.0% and 5.8% respectively are similar to 2002 levels (37.4% and 6% respectively). Although flat prices are cheaper the volume of sales and therefore availability is still very low.
- The increase in the price of terraced houses (104.9%) and flats / maisonettes (74.8%) is massively in excess of wage inflation in the two year period. Incomes in the District are assessed independently to have increased by 10.7% for the 2 year period up to April 2004. 5.6.6 Access to market housing has therefore become more difficult for new households than it was in 2002, increasing the need for subsidised housing.

Population Growth and Household Information Projection

- The most significant feature here is the growth of the population in the over 65 age group. An increase of 2,453 individuals is seen over the forecast period, the largest increase is seen between 2011 and 2016 (1,482; 15.0%).
- Another prominent feature is the fall in the 30-44 age group. This main economically active group shows a significant decrease over the forecast period (2,259; 17.0%). A steady decline can be seen throughout the wide forecast period, with the largest decline seen between 2006 and 2011 (1,224; 10.3%).
- Numbers in the 20-29 age group are projected to rise overall (611; 10%). As this age range comprises new households forming this will have implications for future affordable housing need both in the short and longer term.
- The "older" retirement group, those 80 and over grows by 42.2%, 733 more people by 2016. This group represents 2,468 people in the area by 2016 who are much more likely to have care and support needs which should now be assessed in detail

Housing Needs

- The total affordable housing need annually is now 832 units. Net re-lets of the existing social stock after the RTB impact average 429 units, based on the 2003/04 levels. Re-lets shows a decreasing trend which should continue through stock rationalisation and RTB.
- Even after allowing for this level of supply, there will still be an annual affordable housing shortfall of 403 units a year. These units will need to come from new sites, conversions and market purchase by RSL's to reduce the shortfall figure each year.
- This level of demand exceeds the number of units likely to be able to be delivered resulting in growing levels of unmet need each year. There has been virtually no new delivery over the last three years.

- This suggests that the target of new units negotiated should be increased to address the need for both affordable housing for rent and subsidised low cost market housing.
- Essentially planning should be providing for balanced communities, which acknowledge the need for social compatibility if the problems of housing in the past are not to be repeated. The increases in average house prices of between 43% and 96% for flats and terraced houses over the last two years have excluded a large proportion of 'first-time buyers' from the owner occupied market.
- We believe therefore that the proportion of affordable housing provided on new sites should encompass more subsidised low cost market housing than would have been the case two years ago when it was a more marginal element of affordable need, even although there was only a limited expressed need from respondents in 2002. However the majority need is for social rented units.
- In 2002 we assessed there was a need for 125 unsubsidised small units in the general market to 2006, required to meet the needs of households whose incomes were sufficient to enable them to access the market without any subsidy or discount. The changed relationship between incomes and prices will mean that the number who can access housing in the private sector without subsidy will have reduced significantly and increased the scale of subsidised low cost market housing need.
- We believe the overall target should be 30% with around a third of provision 10%, as low cost market housing, provided it is delivered at a cost below the cheapest entry level costs in the general market and would be available on a similar basis to subsequent purchasers.
- Both the affordable housing target and the tenure balance within it may vary on a site by site basis.

Private Stock Conditions Survey

In 2003, the Council commissioned a district-wide survey of housing conditions in the private housing sector. Involving a sample of 1700 dwellings the survey generated information on housing conditions not only District-wide but across the Electoral Ward framework. This information has formed a central input to the development of private sector renewal strategies in the District. Each sample had a full internal and external inspection accompanied by a short interview or the resident. Key stats include:-

- Owner occupied = 94% (owner occupied)
- 18413 dwellings were occupied, (454 dwellings vacant)
- Private housing stock typically semi or terraced.
- 19% of stock is pre 1919

Housing conditions

- Standard of fitness applied using Section 604 of the Housing Act 1985.
- Comprehensive repairs costing > £10,000.
- 5.2% of properties (983 dwellings) considered unsatisfactory.
- 317 of the above were considered unfit, the meaning 666 were not unfit but in disrepair.
- Significantly below the national and regional averages!

The 317 unfit dwellings were in grange Villa and Pelton Fell wards.

The 666 properties that were unfit were found in Chester North, Chester West and Grange Villa

The cost of repair is £5,153m (Unfit £3.279m) and disrepair (£1.874m)

While normal expectations are for house condition survey data to remain effective for a minimum 5 year period, housing standards in England have changed post-survey. In this respect the Fitness Standard was replaced as the minimum statutory housing assessment in April 2006 by the Housing Health and Safety Rating System (HHSRS Version 2). Therefore, to ensure the continued effective use of the 2003 House Condition Survey the Council has commissioned the consultants to re-analyse 2003 survey data. This was possible through the range of HHSRS data collected during the survey and its re-expression within the Housing Act 2004 framework.

This up to date report concluded:

The introduction of the HHSRS and its integration within the Decent Homes Standard impacts negatively on housing conditions within the District - increasing the scale of the condition problem and the level of investment required:

- Under the Fitness Standard, 323 dwellings were assessed as unfit representing 11.5% of all private dwellings in the District. Under the HHSRS, 2158 dwellings experience Category 1 hazards representing 11.2% of all private dwellings in the District.
- The increases in statutory housing problems are somewhat mitigated in overall dwelling performance against the Decent Homes Standard due to multiple failures within this standard. Overall levels of non-Decency nevertheless increase from 2121 dwellings (11.0%) under the Fitness Standard to 3352 dwellings (17.4%) under HHSRS.
- Costs to address non-Decency in private housing across the District will rise from £5.153M within the Fitness Standard framework to £11.619M using HHSRS. This is an increase of £6.466M or 125%.

Patterns of non-Decency and statutory failure within the District remain focused on the private-rented sector and on pre-1919 terraced housing. Strategies developed to target non-Decent dwellings within the Fitness Standard should therefore remain effective. Previous geographical concentrations of poor housing conditions at a Ward level are not as marked within the new condition framework with a broader distribution of non-Decent housing now apparent.

575 vulnerable households (23.2%) live in housing which is non-Decent; the remaining 1904 vulnerable households (76.8%) live in Decent Homes. Key groups and areas remaining below the previous National PSA Target 7 threshold of 70% of vulnerable households in Decent Homes by 2011 include:

- The Electoral Wards of Chester Central, Chester West, Grange Villa and West Pelton, Kimblesworth and Plawesworth, and Pelton Fell
- The Private Rented Sector
- The pre-1919 and inter-war housing sectors.

The costs of achieving Decent Homes for vulnerable households are estimated at £2.139M.

Public Stock Conditions Survey

The Council carried out a detailed stock condition survey in 2002 which was then updated in 2004. The key findings of the report were:

- The total cost to carry out all repair and improvements over the next 30 year would be £234 million.
- An estimated £4.4 million would need to be spent on catch up repairs.
- Future investment would need to be in the region of £113 million.
- A total of £3.02 million will need to be spent annually over the next 30 years on responsive and cyclical maintenance.

At the time of the survey 22% of council dwellings failed to meet the decent homes standard and the associated cost of bringing these up to the basic decent homes standard would be £13.71 million.

The Council has consulted widely with tenants to find out what was important to them. All of the information was fed back to the Council along with the information from the stock condition and subsequently the Council has decided that transfer of the housing stock to a housing association, set up specifically to provide a local housing service, appears to be the best available option.

The Council transferred all the Council's housing to a newly formed, not-for-profit housing association called Cestria Community Housing with effect from 4th February 2008.

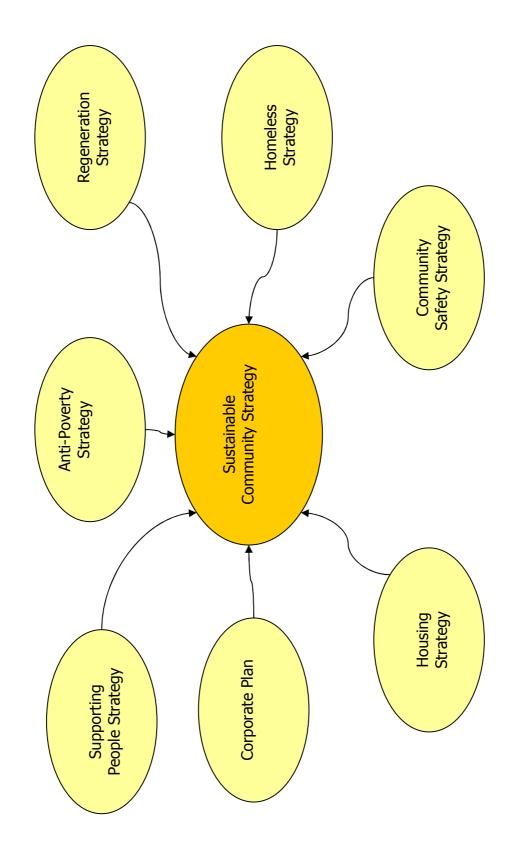


Diagram 1

Section 4 Partnership working

We cannot successfully deliver the objectives set within the Strategy without the help and support of our partners.

This section will list our partners at the role they currently play. In addition it will demonstrate how we will work together to deliver the objectives.

Consultation has also taken place when writing this Strategy and this section will also demonstrate what recommendations were needs based on the outcome of the consultation.

Local Strategic Partnerships (LSPs)

LSPs are non-statutory, multi-agency partnerships bringing together at a local level the different parts of the public, private, community and voluntary sectors; allowing different initiatives and services to support one another so that they can work together more effectively.

Lack of joint working at local level has been one of the key reasons why there has been little progress in delivering sustainable economic, social and physical regeneration, or improved public services, that meet the needs of local communities. A combination of organisations, and the community, working cooperatively as part of an LSP will have a far greater chance of success.

Durham Housing and Neighbourhoods Group (DHNG)

The Purpose of the Group is to act as the strategic partnership within County Durham for the consideration of housing and related policy issues to assist the development of more sustainable communities and to support the well being of County Durham.

Functions of The Group is to:

Provide a strategic policy advice function in relation strategic housing and neighbourhoods issues to:

- The North East Housing Board and Executive.
- County Durham Strategic Partnership.
- County Durham Local Area Agreement Interim Executive Board.
- County Durham Chief Executives Group.

Membership of the Partnership Board

The composition of the Partnership will comprise representatives of the following organisations:

- Strategic Housing Authorities in County Durham.
- Adult Social Care Authority for County Durham.
- County Durham Primary Care Trust.
- National Housing Federation.
- Market and Social Housing providers operating in County Durham

All members of the Partnership have a duty to promote the work of the Partnership.

Housing Strategy Focus Group

Membership of the group is:

Head of Regeneration (Chair) Head of Planning and Environmental Health Housing Strategy Manager Housing Strategy Officer Senior Environmental Health Officer

The aims of the Group are:

- •To review all strategic housing issues which impact across the Council's Housing, Planning and Environmental Health functions
- •To support the development of, and oversee the implementation of, the Housing Strategy and related strategic documents.

The Group members will be expected to:

- •Work within their own organisations to develop mechanisms to ensure that the objectives of the Housing Strategy are delivered.
- •Ensure that the Housing Strategy informs policy and strategy development within their own organisation.

Homelessness Action Partnership

The Homelessness Action Partnership (HAP) is a Strategic multi-agency partnership which aims to tackle and prevent homelessness. Furthermore it will work to ensure that homeless households or those threatened with homelessness will have access to decent accommodation with the appropriate support to assist them to live independently.

The membership of the HAP is made up of representatives from:

- The seven District Councils within County Durham
- Government Office North East
- National Housing Federation
- Probation Service
- County Durham Drug and Alcohol Action Team
- Durham and Districts Supporting People Partnership
- The ALMO or Housing Association from districts where the hosing stock is not managed by the local authority

Registered Social Landlords (RSL's)

There are currently eight Registered Social Landlords (RSLs) with properties within the Chester-le-Street District Area. (see Appendix 2)

Meetings are held between key staff in the Housing Strategy team and the RSL to discuss the nomination procedure. The staff within the Housing Strategy Team will monitor the number of properties and nomination to and from the RSL's

Cestria is the largest RSL in the Chester-le-Street District and will manage the Waiting List and Homeless Decision making process on behalf of the Council, with Service Level Agreements in place to ensure that the council's statutory function is carried out.

Private Landlords

There are in the region of 850 Private Rented properties in the Chester-le-Street District. There are 38 of these members of the Private Landlord Association Scheme with 146 properties of which 80 are accredited. The Private Landlord Association Officer will continue to work with the Private Landlords to accredit the remaining properties. Furthermore work will continue to encourage more Landlords to join the scheme.

The Council recognises the role in which Private Landlords play in providing accommodation to meet the housing need within the district therefore we have:

- Continued to fund a Private Landlord Accreditation Officer through various funding streams.
- Established a Rent Deposit Scheme.
- Hold monthly meeting with the Landlords via the Accreditation scheme.
- Deliver training as required to the Private Landlords.
- Offer advice and support to Landlords and tenants through the Housing Options Team.

Section 5 Vision and Strategic Objectives

VISION – Making Chester-le-Street a place where people want to live with decent homes at a price they can afford

Chester-le-Street will aim to provide high quality housing in:

- Design
- Choice
- Condition
- Affordability

The Strategy has four Strategic Objectives to achieve real outcomes for local residents

Objective 1 Rejuvenating Housing Markets

Housing is key element of any sustainable community and this objective will ensure that we strengthen the housing markets in the district. In addition we will ensure that the housing needs and aspirations of the residents of Chester-le-Street District are identified.

There are currently 24,173 dwellings in the Chester-le-Street District. The condition of the current public and private sector accommodation within the district is generally in good condition seeing the area well below the regional and national average. The District has seen a significant rise in house prices together with a reduction of social rented accommodation over recent years making it more difficult for first time buyers to get onto the housing market or into social housing. The reduction in social housing is two fold in that RTB sales increased and no new build are replacing this lost stock

With the average income for the District currently standing at £17,586 and unemployment (based on Job Seeker Allowance claimants) for the area currently stands at 5%, again reflects the need for affordable housing.

What we need to do (Action Plan)

We want a better understanding of the housing markets. Why people rent, buy, sell or invest in the District. We need to understand what influences peoples decision to stay or leave the areas. This information will assist us in identifying areas which are now sustainable and will remain so. In addition it will identify areas where work needs to be targeted.

Housing policies will be developed to reflect the findings ensuring we meet the housing needs of the future. We need to ensure the Housing Market within the District is stable, demand for the area is high and that properties are of a decent and high standard.

Action Point 1 Obtain an up-to-date Housing Needs and Market assessment for the Chester-le-Street area Lead person DHNG by March 2008

Action Point 2 Obtain from RLSs and keep up to date Data base of waiting list and demand info Lead Person Housing Strategy Manager/Officer Ongoing

Action Point 3 Forge links with Major Estate Agents in the district to obtain information on house sales and buyers Lead Housing Strategy Manager/Officer Ongoing

Action Point 4 Draft action plan with Environmental Health from Private sector stock conditions a survey Lead Housing Strategy Manager/Officer by July 2007

Action Point 5 Update Neighbourhood profiles and circulate Lead Officer Housing Strategy Officer Annually

Action Point 6 Information made available for residents on housing choices in the District. This will include RSL accommodation, Private Rented, Owner Occupation, Affordable Housing Schemes and housing for the elderly and vulnerable groups Lead Housing Strategy Manager by September 2008

Action Point 7 Continued work with the Private Landlords in the private sector to ensure their properties are well managed and making sure tenants successfully maintain their tenancies. Lead Officer Private Landlord Accreditation Officer Ongoing

Action Point 8 Encourage Landlords to be members of the Private Landlord Accreditation Scheme Lead Officer Private Landlord Accreditation Officer Ongoing

How will we know when we are there?

- All Housing becomes part of mixed sustainable communities
- Have places where people want to live and a price they can afford
- Have an understand the Housing needs and markets in the in the district

Objective 2 Affordable Housing – providing quality and choice

Any new supply of housing needs to be a response to the identified need and demands of households within the district and of those wanting to move into the district.

The planning system at both regional and local levels has a crucial part to play. Affordable housing is defined by PPS3 as both social rented housing and other housing that are below market prices or rents. It is for those who cannot access or afford market housing. The council will ensure any new developments offer a minimum of 30% affordable housing. In order to deliver the mixed communities as advocated in PPS3 the Council will not support any planning application that does not show 'pepper potting' of the affordable housing units.

The Council will expect the design of the affordable units to be built to a high standard and should be of similar size and quality to those offered on the open market. Furthermore, it would be expected that the affordable units will be offered with the same facilities i.e. car parking spaces.

To ensure that the housing is delivered to those most in need the Council has an Affordable Housing Policy. The objective of this Policy is to contribute to the creation of sustainable communities by ensuring that a proportion of affordable homes for sale, within new private developments, are allocated to those people with the greatest need, in a fair and transparent manner at an affordable price.

Information to go in here from planning when received

What we need to do (Action Plan)

We will ensure that there is a mix of tenure types throughout the district and that these are accessible by all. The affordable housing policy will be adhered to and reviewed to ensure we are meeting the needs of local people.

Action Point 9 Review Affordable Housing Policy Lead Officer Housing Strategy Manager Annually

Action Point 10 Ensure all Planning Applications of over 15 dwellings include 30 % affordable housing Lead Officer Head of Planning Ongoing

Action point 11 Ensure the design of new affordable housing meets the same standard as those on the housing market Lead Officer Head of Planning Ongoing

Action Point 12 Ensure that the Affordable Housing in pepper-potted on any new Housing Developments Lead Officer Head of Planning Ongoing

How will we know when we are there?

- All households will have access to housing that meets their needs at a price they can afforded
- All future developments will have an agreed percentage of affordable homes

<u>Objective 3 Decent homes – improvement and maintenance of existing</u> housing

Consideration must be given to existing housing the majority of which is in good condition. The Council has a duty to existing residents to improve current sustainable stock.

The minimum "Decent Homes" standard for both social and private housing is set to ensure that homes:

- Are free from serious risks to health and safety (the Health and Housing Safety Rating System)
- Are in a reasonable state of repair
- Have reasonably modern facilities and amenities
- Provide a reasonable degree of thermal comfort

In the social sector this applies to all housing. In the private sector we focus on those who are the most vulnerable.

The Council stock stood at 4294 and had a 46% of non decent accommodation before transfer to Cestria Community Housing. Cestria Community Housing's major programme of improvement and repair will bring all homes up to a decent and modern standard. This was the promise the Council made to tenants when you voted for transfer.

ADD IN INFO FROM Andy Stephenson then include some actions Energy Efficiency/Fuel Poverty/SAP ratings

What we need to do (Action Plan)

Action Point 13 Work with the Regional Loan Steering Group to develop the regional loan scheme Lead Officer Environmental Health Ongoing

Action Point 14 Promote the availability of the Disability Facility Grants Lead Officer Environmental Health Ongoing

Action Point 15 Monitor the offer document against Cestria's actions and deliveries Lead Officer Housing Strategy Manager Ongoing

Need Actions on Energy Efficiency & Enforcement/Empty Homes from Env. Health

Action Point 16

How will we know when we are there?

- Public Sector Homes will have been improved to a decent homes standard and beyond in many cases
- Owner Occupiers will have access to the means to maintain and improve their homes
- Private tenants will occupy properties that have received investment from their Landlords to improve their homes

Objective 4 Meeting specific community and social needs

The aim of this objective is to meet the housing needs of a diverse range of people. Looking at both long term and short term needs of residents which can be resolved with appropriate advice or assistance for example:

- **SOCIALLY EXCLUDED** the provision of homes and services to meet the housing needs of those people experiencing or at risk of social exclusion.
- **HOMELESS PEOPLE** the provision of services that can prevent homelessness and effectively respond to the needs of the homeless.

<u>Homelessness</u>

The Homelessness Act 2002 required Councils to carry out a review of homelessness and homelessness services in their area, and to then formulate and publish a homelessness strategy based on this review. The Council complied with this part of the 2002 Act by producing its first Homeless Strategy in July 2003. The 2002 Act also requires local authorities to formally review their homelessness strategies at least every 5 years and the Council completed this in 2007.

The Homeless Strategy seeks to:

- Identify the groups at risk from homelessness in the Chester-le-Street District.
- Identify the current and likely future levels of homelessness and its causes.
- Map the supply of homelessness provision in the District.
- Identify gaps in provision then work with partners to develop services and increase provision.

Whilst the Council has statutory responsibilities to deal with homelessness, it cannot solve the challenges and problems of homelessness alone, nor can it deliver all of the services that are needed to give support, assistance and advice

to people who are homeless or threatened with homelessness. It is therefore essential that we have strong and established partnerships that are effective with both the statutory and voluntary sectors.

Teenage Parents

Britain has the highest rate of teenage births in Western Europe. In 1998 there were around 41,000 conceptions to under 18s in England, resulting in 23,600 live births.

In June 1999 the Government produced a National Teenage Pregnancy Report with two main goals:

- To halve the rate of conceptions among under 18 year olds in England by 2010 and to set a downward trend in conception rates for under 16s.
- To reduce long term social exclusion for teenage pregnancy and their children.

Guidance from the Teenage Pregnancy Unit stated that ten year strategies (to include three year action plans) should be produced at local authority level. A County Durham Strategy was subsequently developed

To secure partnership working a county wide Steering Group and sub groups were established for County Durham with representatives from Housing, Health, Education, Social Services and the Voluntary Sector.

Offenders

Offenders and returning prisoners experience difficulties in gaining housing. Historically:

- Many housing providers were reluctant to accommodate offenders.
- Prisons have largely focussed their attention on security.
- The Probation Service has been reliant on the voluntary sector for offender housing.

The development of the **HARP** protocol in the North Of England has been a joint venture between local authority housing departments, the voluntary sector, the prison & probation service and GONE. The aim of the protocol is to provide a regional framework to plan for the housing needs of returning prisoners.

Substance misuse

Nationally Policy stresses the importance of improving access to aftercare service and move –on accommodation for problematic drug users. This could

include supported housing which would deliver planned interventions. The County Durham Drug and Action Team (DAAT) are a member of the Homelessness Action Partnership and as such working closely with the Council.

Chester-le-Street Council has in addition to the DAAT the "New Leaf Project". This project is a tenancy support programme for individuals who engage in substance misuse and can provide help and support to an individual to assist them in sustaining a tenancy/

Children leaving care

Care leavers with accommodation and support needs require CYPS, strategic housing authorities and housing providers to work together in their best interests. This need for co-operation is recognised in legislation and its accompanying guidance (see appendix two for further information on the *Housing Act* 1996, *Housing Act* 2004, *Code of Guidance for Local Authorities* 2006, *Children (Leaving Care) Act* 2000, and *Children Act* 2004). This guidance highlights an expectation from government that CYPS and strategic housing authorities forge proactive links with each other to ensure they can comply fully with the inter-relating pieces of legislation.

Subsequently the Council are working with Social Care and Health to deliver a County Wide Leaving Care Protocol. This protocol is an agreement that is designed to ensure that CYPS, the seven strategic housing authorities, and housing providers within County Durham work together to ensure that the accommodation and support needs of care leavers are met. It outlines each agency's respective role and responsibilities to achieve successful transition to independence among this group.

Gypsy/Travellers

Consultants were appointed by the Durham Housing and Neighbourhood partnership to carry out a research project in May 2006, with the overall objective to gain a robust indication of accommodation needs of Gypsy and Travellers and the appropriate mechanisms for meeting these needs, including analysis of:

- The type of accommodation needed
- The demand for permanent sites
- The demand for alternative housing options
- The need for the expansion and/or improvement of existing sites
- The need for transit sites to meet seasonal, commercial and irregular demand
- The geographical gaps in provision
- The affordability of existing and proposed accommodation options.

Following this research County Wide Sub Group has been established to try and tackle the issues raised in the research.

What we need to do (Action Plan)

Action Point ** Continue with Homeless Forum meetings quarterly to develop with partners service for vulnerable Groups Lead Officer Housing Options Manager Ongoing

Action Point ** Participate in the Gypsy & Traveller Sub Group to enhance and deliver services for the Gypsy and Traveller Community Lead Officer Housing Strategy Manager

Action Point ** Adhere to the HARP protocol ensuring we are pro-active is assisting this group find accommodation and advice Lead Officer Housing Options Manager Ongoing

Action Point ** Develop a local protocol with prisons to offer advice and support to prisoners and staff Lead Officer Housing Strategy Manager December 2008

Action Point ** Be a pro-active member of the Teenage Pregnancy Partnership Board Lead Officer Ongoing

Action Point ** Work locally with the local Teenage Pregnancy Group to deliver services to reduce the conception rate amongst this group Lead Officer Housing Options Manager Ongoing

Action Point ** Continue to work with Supporting People Commissioning Group to deliver services to the most vulnerable groups

Action Point ** Expand the availability of information on Housing Options/Choices for residents of Chester-le-street Lead Officer Housing Strategy Manager July 2008

Action Point ** Identify the vulnerable groups within the district Lead Officer Housing Strategy Manager March 2009

How will we know when we are there?

- Support available to those groups that wish to remain in their own accommodation
- Reduction in socially excluded people
- People at risk of Homelessness receive the correct advice and assistance

Section 6 Consultation Process

As part of the process to update the Housing Strategy a questionnaire has been issued to seek the views of residents and key stakeholders throughout the Chester-le-Street District. A full response to the survey is available in Appendix 1

A questionnaire was drafted by the Council and each question was chosen on the basis that it fitted with the objectives of both the Regional and sub-regional housing strategies so the Council can then understand the similarities and differences between regional/sub-regional plans and what actually needs to be delivered at a local level, the objectives include:-.

- 1/ Rejuvenating the Housing Stock.
- 2/ Provide Quality and Choice.
- 3/ Improvements and maintenance of existing housing.
- 4/ Meeting specific community and social needs.

There was a total of 860 questionairres sent out with 109 (13%) being returned. An excellent response was received from the community and voluntary groups and tenants panel members. It is suspected that a number of those respondents who did "not state" their group were either individual residents or councillors.

Organisation	Number sent	Number received	% of total
Community/Tenants panel member	35	33	94%
Ward Councillor	33	11	34%
Housing Association	8	2	25%
Private Landlord	41	4	9%
Resident/Tenant	750	18	2%
Not Stated	N/A	41	0
TOTAL	860	109	13%

The following conclusions were taken from the report:

- The report highlights a need for more affordable starter homes for first time buyers and families who cannot currently get on the property ladder. Some residents believe that whilst housing is being built in the District much of it is designed for the executive market and many families cannot afford to purchase this type of property. Building more Council Housing or affordable rented properties have been suggested.
- The rented sector is failing to provide a good range of rented properties in the District where people who cannot afford to buy properties will look. Not only is the range poor but the price of a quality rented property can

also be as high as a mortgage resulting in many individuals living on lower incomes in sub-standard accommodation.

- Low demand and abandonment is occurring in isolated areas of the District. The Avenues in Chester-le-Street have been mentioned more than once as well as areas of Sacriston. There are specific areas of low demand highlighted in Edmondsley, Great Lumley, Ouston and Pelton.
- The most popular tenure types requested are 2 bedroom bungalows and 2 bedroom terrace houses. This comes as no surprise as a recent analysis of the Housing Waiting list indicates the large demand for these types of property. What is more surprising is the large number of respondents who would like to see more semi-detached properties which indicates more family requirements and whilst the District has a large number of semi-detached properties than other places in County Durham the affordability issue must be considered.
- It would appear that there are pockets of land availability for development. The key areas which were highlighted include Bournmoor (next to the school), Lambton and the corridor between Waldridge, Chester-le-Street and Chester Moor. Smaller pockets of land have also identified in Edmondsley, High Hold, Pelton, Sacriston, Waldridge and West Pelton.
- People's perception of prices for different tenures varied accordingly highlighting that as prices rise many people perceive the increases as acceptable and in accordance with the property on offer. It is therefore acceptable that a large detached house will be over £100,000 but a semidetached should be sold lower at £60,000 to £80,000. Terrace Houses will also sell for a similar sum. The price for a bungalow varies between £60,000 and £100,000 but it is expected that properties are more expensive as they cover more land surface.
- There are no real issues with second home owners in Chester-le-Street.
- Transport links, health facilities, employment prospects and retail outlets were all indicated as needing improvements. Again this is no surprise to the outlying towns and villages who have evolved from the self-sustaining days when mining was the main employer and brought the community together. Many of these villages now rely on transport links to work, shopping and access to community services. Whilst the question on leisure and recreation was not asked it highlighted that open spaces and places for youngests to play such as ice rinks and youth clubs were also important issues to consider. Whilst question 11 is a more generalised question relating to the regeneration of the District it is one of the major determining factors when people look to buy or rent a home and in many cases the services are as important as the house itself.

• There was an excellent response to question 12 which asked the respondent if they had any other comments to make and whilst this stretched to two pages various themes emerged to include ASB, repairs and maintenance, parking, house affordability, traffic congestion and calming measures, leisure, recreation and road investment.

The development of this Strategy has also been overseen by the Housing Strategy Focus Group.

Section 7 Monitoring and Reviewing

The purpose of this Section is to set out how the Council will review and update the Strategy in the future. Chester-le-Street District Council will:

- Work with partners within the Homelessness Strategy Focus Group to oversee the implementation of the strategy, ensure that it is reflected within relevant local plans and strategies.
- Undertake an Annual Review of the strategy
- Report 6 monthly to the Regeneration and Housing Overview and Scrutiny Panel.
- Annual Sample Survey to residents and partners on progress
- BVPIs
- HIP Returns

Appendix 1

Introduction

As part of the process to update the Chester-le-Street Housing Strategy (due in January 2008) a questionnaire has been issued to seek the views of residents and key stakeholders throughout the Chester-le-Street District. This is in response to the Housing Strategy guidelines set out by the Government which specifically states the importance of engagement with the Community and this document will provide evidence in support of this request.

It is hoped that the findings from this questionnaire will help to understand the community's views regarding the current Housing Situation in the District and this feedback will be incorporated into the final Housing Strategy document.

Methodology

A questionnaire was drafted by the Council – each question was chosen on the basis that it fitted with the objectives of both the Regional and sub-regional housing strategies so the Council can then understand the similarities and differences between regional/sub-regional plans and what actually needs to be delivered at a local level, the objectives include:-.

- 1/ Rejuvenating the Housing Stock.
- 2/ Provide Quality and Choice.
- 3/ Improvements and maintenance of existing housing.
- 4/ Meeting specific community and social needs.

The questionnaire was dispatched by post on the 13th August 2007 with a covering letter and a pre-paid envelope stating a deadline of the 7th September 2007 and sent to the following groups and individuals:-

Ward Councillors Community Groups	=	33 21
Tenants Panel Members	=	6
Voluntary Group	=	1
Tenants & Residents	=	750
Private landlords	=	41
Registered Social landlords	=	8
TOTAL	=	860

No incentives were given for the document's return and the questionnaire remained anonymous.

All returns were compiled using M/S Excel.

Questionnaire Responses

1/ Which organisation do you represent?

A total of 109 questionnaires (13%) were returned. An excellent response was received from the community and voluntary groups and tenants panel members. It is suspected that a number of those respondents who did "not state" their group were either individual residents or councillors.

Organisation	Number sent	Number received	% of total
Community/Tenants panel member	35	33	94%
Ward Councillor	33	11	34%
Housing Association	8	2	25%
Private Landlord	41	4	9%
Resident/Tenant	750	18	2%
Not Stated	N/A	41	0
TOTAL	860	109	13%

2/ Which ward do you currently live in or represent?

A response was received from all wards within the Chester-le-Street District. Nearly 40% of these respondents live or represent Chester Central, Chester East, Pelton and Lumley.

Chester Central	11	10%
Chester East	11	13%
Pelton	11	12%
Lumley	10	4%
Grange Villa & West Pelton	8	4%
North Lodge	7	3%
Edmondsley and Waldridge	7	8%
Chester West	7	5%
Chester South	6	6%
Kimblesworth & Plawsworth	6	7%
Bournmoor	5	4%
Ouston	4	2%
Urpeth	4	4%
Sacriston	4	4%
Chester North	4	2%
Pelton Fell	2	1%
Not stated	2	1%

3/ Do you agree or disagree that your ward is meeting the needs and aspirations of the current residents in terms of the following?

	Strongly agree	Agree	Disagree	Strongly disagree	Not stated	Total
Starter homes for first time buyers	11	29	38	15	16	109
Housing for vulnerable people	10	32	35	9	23	109
Sheltered housing	10	44	26	6	23	109
Adapted bungalows	16	43	24	8	18	109
Social housing	10	37	29	8	25	109
Executive housing	14	38	25	5	27	109

When the number of respondent are analysis (taking out the "Not Stated" element) the following results occur:-

The wards ARE meeting the needs and aspirations of the following:-

-	Sheltered housing	(63%)
-	Adapted bungalows	(65%)
-	Social housing	(56%)
-	Executive housing	(63%)

The wards are NOT meeting the needs and aspirations in terms of the following:-

-	Started homes for first time buyers	(57%)
-	Housing for vulnerable groups	(51%)

Whilst housing for vulnerable groups is just over 50%, the evidence regarding starter homes for first time buyers is more robust.

Unedited Comments received included:-

As far as I am aware all new accommodation built in the past 3/5 years have been priced above the affordable price bracket.

Housing in Chester-le-Street area is designed for the 'purchases' only market - mainly executive style homes or apartments / retirement accommodation. There are a large number of families who cannot afford to purchase this type of property.

Need for more social housing e.g. relatives (of ex-residents) who want to stay in village have a wait a long time for a house.

There are no Council houses in North Lodge.

Affordable rented property for young people.

4/ Do you agree or disagree that your ward is meeting the needs and aspirations of the current residents in terms of the following?

	Strongly agree	Agree	Disagree	Strongly disagree	Not stated	Total
Good choice of quality homes	18	40	30	9	12	109
Good design of current home	14	50	19	8	18	109
Good choice of location	17	51	21	3	17	109
Good selection of private rented accommodation	6	34	38	11	20	109
Good design of neighbourhoods	8	39	31	10	21	109
No areas of low demand or/and abandonment	13	26	36	7	27	109
Residents wish to remain living in ward	10	44	19	2	34	109

When the number of respondent are analysis (taking out the "Not Stated" element) the following results occur:-

The wards ARE meeting the needs and aspirations of the following in order of importance:-

-	Good Location	(74%)
-	Residents want to remain in ward	(72%)
-	Good Design of current home	(70%)
-	Quality Homes	(60%)
-	Good design of Neighbourhood	(53%)
-	No areas of low demand	(52%)

The wards are NOT meeting the needs and aspirations in terms of the following:-

- Good selection of rented property (55%)

Unedited Comments received included:-

The regenerated area of Pelton Fell is forcing people into the Avenues and they have brought with them the same problems as when they lived in Pelton Fell. The council's solution to regenerating appears to be "move one bad apple to another area to spoil and it will go away. This is only the spoiling the area and disrupts the lives of 'decent' people living in our area.

There are areas of my parish where rented property changes hands 2/3 times a year because of ASB.

Residents don't stay long in our ward.

Small ghetto areas within social housing.

Not just the housing which needs to be addressed. It is whole social structure, i.e. doctors, community centres, to be more welcoming + youth clubs are a must

5/ If your ward suffers from areas of low demand or abandonment from the above question can you please specify the neighbourhood(s) affected in more detail (comments left unedited)?

Bournmoor Gardens left to rot same as houses (Bournmoor).

Avenues (x 7) – especially 3rd Ave (x2) and 4th Ave (x3) (Chester-le-Street).

My address is Jacques Terrace. It did go down hill but seems to be improving (Chester-le-Street).

Lots of families do not stay very long in village because of lack of facilities (Edmondsley).

Warriors Arms between the club & pub, it is in a disgusting state (Great Lumley).

The area of low demand I refer to is The Oval and The Brooms (Ouston) (x2).

Kings Lane (Pelton).

The Avenue in Pelton always has houses boarded up and police are regularly visiting certain houses. It is always strewn with rubbish (Pelton).

We live in Pelton Fell. Most houses need refurbishing (Pelton Fell).

The old Coop building on Plawsworth Road could be turned into flats/ apartments and land at the bottom of John Street/ Water Street (Sacriston).

Holly Crescent (x 2), one bedroom bungalows need to be demolished (Sacriston)

Cross Lees (Sacriston)

Lingey Close + Charlaw Close areas, 100% worse since the 'Open Plan' areas were changed (Sacriston).

Sacriston has suffered years of Local Government neglect. Recently the renaissance has made an improvement but not enough. Old Co-op could be improved and roads from plawesworth carry too much heavy traffic, a ring road is needed (Sacriston).

6/ In order to meet the needs and aspirations of your ward in the 20th Century do you agree or disagree that the following types of housing will be required in the future?

	Strongly agree	Agree	Disagree	Strongly disagree	Not stated	Total
3 Bedroom Detached Houses	19	47	19	4	20	109
4 Bedroom Detached Houses	10	36	29	8	26	109
3 Bedroom Semi-Detached Houses	21	53	10	4	21	109
2 Bedroom Terrace	20	54	10	2	23	109
3 Bedroom Terrace	22	50	13	3	21	109
2 Bedroom Bungalow	42	43	10	1	13	109
3 Bedroom Bungalow	23	36	18	5	27	109

When the number of respondent are analysis (taking out the "Not Stated" element) the following results occur:-

All types of housing have been highlighted as required to meet the needs and aspirations of the ward in the 20th Century. The list below indicates the level of importance placed against each tenure type:-

-	2 Bedroom Bungalows	(89%)
-	2 Bedroom Terrace Houses	(86%)
-	3 Bedroom Semi- Detached Houses	(84%)
-	3 Bedroom Terrace Houses	(82%)
-	3 Bedroom Detached Houses	(74%)
-	3 Bedroom Bungalows	(72%)
-	4 Bedroom Detached Houses	(55%)

The results are indicative of other research which shows a shortage of 2 bedroom bungalows and 2 bedroom terrace houses within the District. Interestingly a high importance has been placed on 3 bedroom semi-detached properties.

Unedited Comments received included:-

The is enough housing within area

More assisted living options

More 1 bedroom bungalows (x 2)

Secure housing for elderly residents seems to be in very short supply. I can't remember any new ones being built at all. Unmarried mothers seem to be a priority - elderly are ignored.

Lack of eco-friendly housing.

More 3 and 4 bed family homes not necessary detached

Accommodation for single people (affordable)

7/ Do you believe that there is suitable land available to build new homes within your ward?

Yes	33
No	66
Not stated	10

Over 67% of respondents believe that there is no suitable land available to build new homes.

8/ - If you answered "yes" to the above question can you give details of where this land is located?

Next to Bournmoor School (Bournmoor) (x2) Lambton (Bournmoor) Kell's, Cragside, 12th Avenue (Chester-le-Street) Linget Farm, John Street (Chester-le-Street) Land beside Allotment down from Cross Lanes (Chester-le-Street) Land behind Mafeking Terrace (Chester-le-Street), In middle of Pine Street, Stone Row and behind Front Street (Chester-le-Street) The area 'down from Chester Health Centre', by the Whitehill Club (Chester-le-Street) Old 4th Ave (Chester-le-Street) Along Holmside Road, (Edmondsley) There is land opposite Baytree Terrace (High Hold) Some parts of The Wynd could be used (Pelton) Waste land behind Acorn Close (Sacriston) Land running pararell with 'Ashford Drive' to Deneside (Sacriston) Sacriston old colliery land and land near Fellforth Way (Sacriston) Land between Aged Miners Homes and Deneside (Sacriston) Holmeside Road past bungalows (Sacriston) West Pelton is surrounded by empty land (West Pelton) Between Waldrige and Chester-le-Street and down towards Chester Moor (Waldridge) (x2) Area near Waldridge Fell (Waldridge) Whitehill Farm and various brownfield spots for infill development (?)

9/ - What price banding do you consider "reasonable" and "affordable to potential home owners within your ward for the following types of tenure?

	Below £60,000	£60,000 to £80,000	£81,000 to £100,000	Above £100,000	Not stated	Total
3 Bedroom Detached Houses	8	18	25	40	18	109
3 Bedroom Semi-Detached Houses	8	32	23	23	23	109
2 Bedroom Terrace	36	38	13	3	19	109
2 Bedroom Bungalow	27	27	27	10	18	109

The key price which is considered reasonable and affordable is as follows:-

A 3 bedroom Detached house is expected to sell for over £100,000.

A 3 bedroom Semi-detached should sell between £60,000 and £80,000 although this price does rise which may indicate the price difference between a privately owned semi-detached and an ex Council house.

A 2 bedroom Terrace should sell between £60,000 to £80,000.

A 2 bedroom Bungalow is evenly split between £60,000 to £100,000.

Unedited Comments received included:-

I am a single parent of twin boys - we had to leave or privately bought property / sale (owned by my ex partner), since I have struggled to keep a roof over our 'heads'. (If I was working and gained full time employment my average wage would be $\pounds 12,000 - \pounds 13,000 - 3 x$ would be $\pounds 39,000$ of which I may obtain a mortgage. The majority of my 'neighbours' could never afford to buy a property. So where would they live??

Council flats below £60,000.

10/ Are you aware of any rural housing issues regarding second home owners which could be affecting the supply and price of property in your ward?

Yes	7
No	95
Not stated	7

The majority of respondents are not aware of an issue with second home owners in their neighbourhood.

11/ Do you agree or disagree with the following improvements which will benefit your community?

	Strongly agree	Agree	Disagree	Strongly disagree	Not stated	Total
Improved transport links	47	37	11	3	11	109
Road Access	23	38	24	1	23	109
Employment Prospects	40	36	14	1	18	109
Retail outlets	41	34	12	2	20	109
Health Facilities	38	38	13	1	19	109
Educational Facilities	30	40	13	3	23	109
Community groups	29	45	16	1	18	109

When the number of respondent are analysed (taking out the "Not Stated" element) the following results occurred in order of importance:-

-	Improved transport link	(86%)
-	Health Facilities	(85%)
-	Employment Prospects	(84%)
-	Retail Outlets	(84%)
-	Education Facilities	(81%)
-	Community Groups	(81%)
-	Road Access	(71%)

Unedited Comments received included:-

More Youth Clubs (x2).

Open spaces central to developments.

Leisure space.

Play/recreation area.

An ice rink would provide a place for entertainment - majority of people.

Speeding through Edmondsley - traffic control measures needed. Community Hall needs to refurbished.

More transport to Chester-le-Street.

Facilities to remove cars from streets.

Drain improvements so existing housing doesn't get flooded.

12/ Do you have any other comments which would you like to be seen taken into considered within the Chester-le-Street Housing Strategy?

(Please note that the following comments have not been edited)

Clear out anti-social tenants.

Car security garages have never seen a community support patrol. Camera on Twizell Crossroads? Anti-social behaviour, illegal motorbikers (ASB)

Yes, our village greens are disappearing and this is causing feuds. People need space to play, relax and integrate. Please, please give us back our village greens and spaces central to estates.

Review the existing rented homes and make sure they are up to standard. My bathroom is still in the 1960s. I am an invalid and need some help. I need a shower stall. Please help! No else seems to be listening.

Do the repairs / maintenance within a reasonable time.

I would like to see all council house gardens tidied up by tenants and be made to keep them tidy

More considered parking.

Parking on estates is causing traffic problems. Speed restrictions on all roads within area. Since the new drinking laws have come into force drinkers have come into the street and Lumley has become noisy, congested & littered. To some this atmosphere is intimidating & this situation needs to be addressed.

Many of the new houses are too small for your old furniture.

Better maintenance of hedges. Faster response times for repairs & maintenance. Chester-le-Street is dying as a place to shop. There are too many charity shops / empty units. Chester is a town that is used to commute from.

I strongly agree with this questionnaire which is being delivered to tenants. Please continue with any questionnaires for important decisions such as this. Road access to this area is inadequate and not suitable for modern day families. (ie cars) sometimes 2 per home. The easiest way to alleviate this major problem (which causes congestion) is to convert some street to one way only. Not too difficult and reasonably inexpensive.

The 'majority' of people do not wish to be tenants in Council properties (like myself) - they are being forced into situations of poverty through no fault of their own). As less and less Council social housing becomes available this is a MAJOR concern. It is unrealistic to think or plan to build houses for people to own 50% of them. I investigated this option and it is an expensive way of owning half a house. It is not the solution. 'Decent' families are suffering and so unfortunately are the children involved.

Stop using the flats in Kings Lane as a dumping ground for heroin addicts and ex convicts and there won't be as many complaints.

Home prices to be kept low. Public transport should introduce more routes so that traveler's can have more access towns.

Traffic calming measures needed throughout village. Planning restrictions should be enforced vigorously. Public spaces and rights of way should be protected. There is a big problem with dog fouling and children which ride on unlicensed motorbikes (mini). Lack of youth facilities.

We need more 2 bedroom houses in this area to be allocated to more needy people e.g. people living in caravans etc. I know of two people living like this who have had points removed instead of finding them suitable houses. People from other areas are being moved here when there are not enough houses for people who have lived here for all their lives.

Car parking facilities are needed for Hylton Terrace residents. There is spare land at the top of the street. Also the back lane at Hylton Terrace is private as previous tenants bought the land but never aren't any signs to show it is private and lorries and vans use it daily.

I Would like to see more green belts in Chester-le-Street. Chester-le-Street Council seems focused on building on every bit of land that becomes available. Let's have some space!

Play areas for young people not swings and roundabouts. Designated for playing sports, football, cricket etc.

If there are any available plots of land, then affordable houses should be built for the young people of Chester-le-Street. Stop wasting money on stupid looking arches in the market place!!!

I would like to see new doors and windows made available for Jubilee Close bungalows. The windows and door frames are rotting away.

Better use of community group services.

More homes for single people.

Parking outside/ new our homes should be an improved. Cleveland Avenue is a major road now we should have a wider road / car parking area for tenants.

A major problem of Hilda Park is the parking. Could something be done to encourage people to block pave these front gardens and ease the congestion.

More control on anti-social behaviour.

There are no old people's retired homes in Lumley.

More carefully observe control over problem families being relocated to the village. Build more houses for rent.

Car ports needed in new houses.

If CDC can waste £1m plus on an arch why cant they spend the public and Government money by developing a ring road around Sacriston to stop the enormous amount of traffic through the village. Plawesworth Road is now a hazard.

13/ Conclusions

1/ The report highlights a need for more affordable starter homes for first time buyers and families who cannot currently get on the property ladder. Some residents believe that whilst housing is being built in the District much of it is designed for the executive market and many families cannot afford to purchase this type of property. Building more Council Housing or affordable rented properties have been suggested.

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6/ People's perception of prices for different tenures varied accordingly highlighting that as prices rise many people perceive the increases as acceptable and in accordance with the property on offer. It is therefore acceptable that a large detached house will be over £100,000 but a semi-detached should be sold lower at £60,000 to £80,000 (this may be the current market price for a Council property), Terrace Houses will also sell for a similar sum. The price for a bungalow varies between £60,000 to £100,000 but it is expected that properties are more expensive as they cover more land surface.

7/ There are no real issues with second home owners in Chester-le-Street.

8/ Transport links, health facilities, employment prospects and retail outlets were all indicated as needing improvements. Again this is no surprise to the outlying towns and villages who have evolved from the self-sustaining days when mining was the main employer and brought the community together. Many of these villages now rely on transport links to work, shop and access community services. Whilst the question on leisure and recreation was not asked it highlighted that open spaces and places for youngests to play such as ice rinks and youth clubs were also important issues to consider. Whilst question 11 is a more generalised question relating to the regeneration of the District it is one of the major determining factors when people look to buy or rent a home and in many cases the services are as important as the house itself.

9/ There was an excellent response to question 12 which asked the respondent if they had any other comments to make and whilst this stretched to two pages various themes emerged to include ASB, repairs and maintenance, parking, house affordability, traffic congestion and calming measures, leisure, recreation and road investment.

Accent North East is a subsidiary of Accent Group, managing some 3,000 properties across the region in 15 local authority areas. They have a healthy development programme of affordable rented, shared ownership and direct-for0sale housing. Two Castles Housing Association have been providing good quality affordable housing in communities across the North for 40 years. They own and manage more than 3,300 properties for rent and low cost sale to single people, families and retired people. Their aim is to enhance the quality of residents' lives and support the regeneration of communities through their work.	e	Property Type 3 bed house 2 bed bungalow 2 bed bungalow	Number 3 3 17 21	Area Fencehouses (1) Grange Villa (1) High Handenhold (1) Fencehouses Perkinsville Nettlesworth
Durham Aged Miners Associations miss to be the best social housing provider of	si no	One and two bedroom	21 20	Nettlesworth Sacriston
retirement housing in the North East.		bungalows	12	Lumley
			9	Chester Moor
They currently have over 130 sites in the	130 sites in the		ю 0	South Pelaw
8	re being in the former		ں ں 1	New Lambton
coaltield areas.			හ ග	West Pelton Chester-le-Street
Waiting lists are open to the general public	he general public		9 0	Pelton Lane ends
and points are awarded for the ability to cope	or the ability to cope		10	Pelton Fell
in current housing, colliery service, years on list and age.	y service, years on			

Housing Associations with properties Chester-le-Street District

0901	Housing Association	Property Type	Number	Area
	Johnnie Johnson Housing believe in developing homes and communities that people are happy to live in. They are proud of their track record of successfully delivering high quality, affordable homes.	One Bed Flats	24 16 36	Great Lumley Dunmoor Court CLS Chester-Le-Street Boulmer Court CLS
	The development team at Johnnie Johnson Housing works closely with local authority partners, builders and landowners to provide good quality, affordable housing across the country, in conjunction with local needs and strategies.	One Bed Bungalows One & two Bed Bungalows	တ ပာ ပာ တ	Boulmer Court CLSt Dunmoor Court CLS Great Lumley Edmondsley
	Places for People focuses on creating places where people choose to live – whether that	1 bed flat	18	Sacriston
	means providing brand new communities or transforming existing neighbourhoods into vibrant, popular area to live and work.	2 Bed Bungalows	18	Daleside, Sacriston
	They can provide a range of housing solutions, specialist care and support services, employment and training opportunities, financial services and other community services.			
	Nomad Homes, based in Newcastle was established in 1974. They are now one of the	1 bed flat	12 8	Pelton Chester-le-Street
		2 bed bungalow	5 10	Pelton Chester-le-Street
	o,000 properties for single people, couples, families and older persons	3 bed houses (shared ownership)	15 18	Pelton Chester-le-Street

LOGO	Housing Association	Property Type	Number	Area
	Home is one of the leading providers of affordable housing, care and support, and is	2 bed flat	16	Chester-le-Street
	committed to creating thriving communities	3 bed house	თ	Chester-le-Street
	where people want to live and support those who need it.			
	Three Rivers has become a leading housing	1 bed flat	23	Morningside court
	provider in the North East of England over the		9	Sacriston Chester-
	years. Their aim is to become the best	2 Bed	17	le-Street
	housing association in the North East	Bungalows	14	Pelton
	providing good quality, affordable housing and	2 bed houses	. 	Pelton
	housing support with customer-centred	3 Bed	5	Pelton
	services in attractive neighbourhoods where	Bungalows		Pelton
	people want to live.	4 Bed houses		
	Cestria Community Housing Association was			Various areas
	set up as part of the stock transfer process.			through out the district
	rented housing within the Chester-le-Street			
	district and work closely with the Council and			
	other partners to meet housing and			
	regeneration needs across the district.			
	They currently own around 4,300 homes.			